

From: DPA EIS Helpdesk
Sent: Thursday, October 02, 2003 11:43 AM
To: All DPA Statewide Staff; All DPA State Associates
Cc: Osborne, Linnea L.; Cote, David D.
Subject: EIS and CMS are Down

Broadcast to All DPA Statewide Staff and All DPA State Associates
from Systems Operations

EIS and CMS are Down

We have been advised that EIS and CMS are down. The Data Center is working on the problem and estimates the system will be back up in approximately 30 minutes. We will notify you as soon as the situation is resolved.

The Help Desk